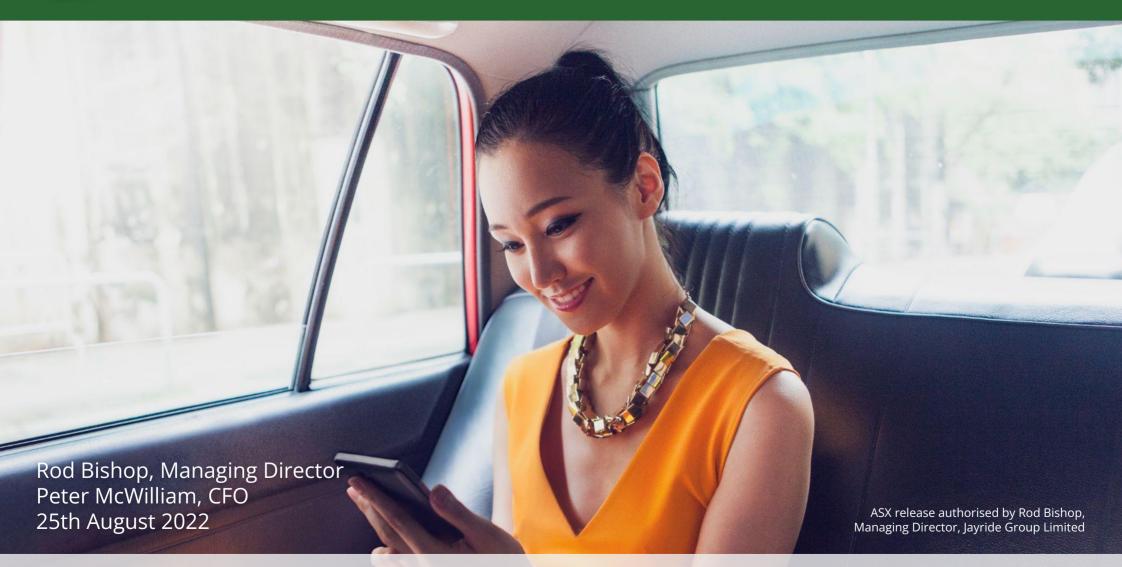


# BUILDING THE WORLD LEADER IN RIDES FOR TRAVELLERS

FY22 Results Presentation



The world-leading global airport transfers marketplace

Jayride Group (ASX:JAY) www.jayride.com

# RECORD RESULTS AND MOMENTUM IN 2H

Outperforming the recovery with record revenue growth, contribution, and positive cash flow after stand-still operating costs.

2H FY22



Trips Booked up +191% vs PCP to 211K



Net Revenue per trip grows to \$7.95



**FY22** 

Trips Booked up +216% vs PCP to 327K



Contribution Margin expands to **52%** 



Net Revenue up +208% vs PCP to \$1.7M



Net Revenue up +237% vs PCP to \$2.6M



Contribution Profit<sup>1</sup> up +275% vs PCP to \$870K



Stand-Still Cash Flow<sup>2</sup> up +**\$1M** to +**\$332K** 



Contribution Profit<sup>1</sup> up +353% vs PCP to \$1.2M



Stand-Still EBITDA<sup>2</sup> up +\$476K to \$(132)K



Europe market share expanded by >490%



Net Cash at 30th June \$3.7M, and no debt

Jayride is larger and significantly more profitable than pre-pandemic.

Movements compare 2H FY22 with 2H FY21, and FY22 with FY21

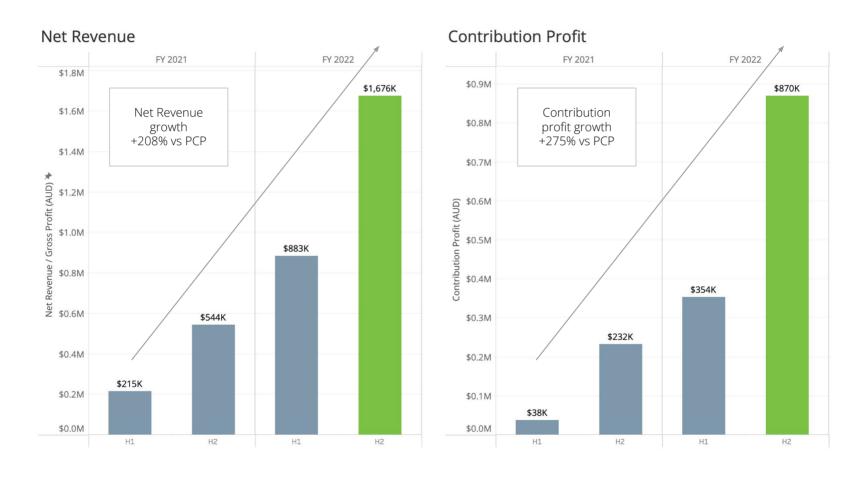


<sup>1.</sup> Contribution profit is net revenue minus all variable costs, including cost of customer acquisition and variable operating costs such as customer support.

<sup>2 2.</sup> Stand-still cash flow and stand-still EBITDA are cash flows and profits after the operating costs of the Company, excluding the cost of long-term growth investments and capex.

# RECORD CONTRIBUTION PROFIT AND GROWTH

Record increases in net revenue and contribution profit<sup>1</sup> as trips growth and margin expansion continues.

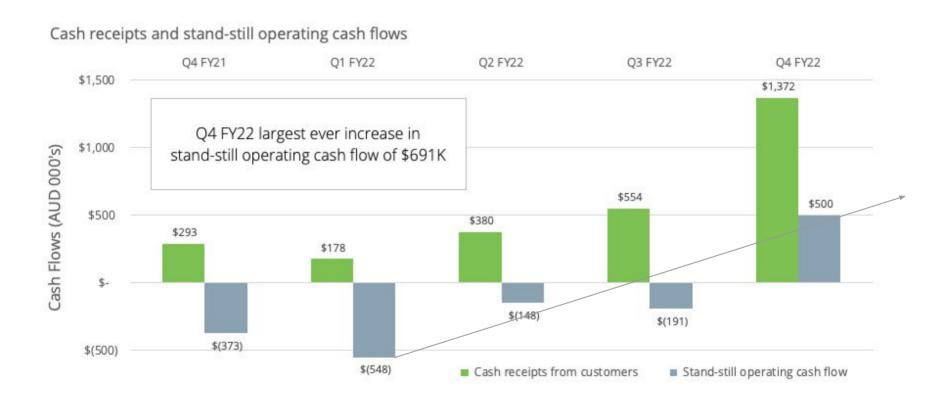


Growth with improving unit economics drives record profit growth and operating leverage.



# INFLECTION POINT HIT CASH FLOW POSITIVE

Jayride generates positive cash flow after stand-still operating costs for the first time, set to expand further.



Passenger trips booked now generate surplus after operating costs to fund accelerated growth.



# OUTPERFORMING THE GLOBAL TRAVEL RECOVERY

Accelerating growth and profit driven by volume recovery and market share gains.



44

I am delighted to report Jayride has delivered **record revenue and contribution growth** in FY22. **We are outperforming the travel industry recovery and winning market share** as travel markets reopen. Our European operations are performing strongly and there is clearly more to come as Asia destination reopenings also gather pace.

Beyond recovery, the key take away for me is our ability to capture **a once-in-a-generation opportunity** to build a significantly larger and more profitable Jayride.

Travel customers are early in the transition to booking rides online – going forward the vast majority of **ride bookings will continue to move online** in the same way that flights, hotels and rental cars did in years past. For this transition, the pandemic has been a catalyst and accelerator of the change.

The improvements we have been executing on over the last two years have strengthened the business. We are larger and more profitable than pre-pandemic.

Our goal is to capture this once-in-a-generation opportunity to become the world's leader in rides for travellers. As traveller behaviour shifts online we can continue to gain market share driven by our superior offers to travellers and travel brands. I look forward to reporting on our ongoing progress as we **scale and deliver sustained growth and improved profitability.** 

- Managing Director and Co-founder, Rod Bishop





# JAYRIDE OVERVIEW

Outperforming the travel recovery

Jayride is building the world-leader in rides for travellers, globally

### **Key Facts**



Covering 95% of world airport trips



World's largest selection of ride-service brands



\$30M+ invested in scaling tech platform

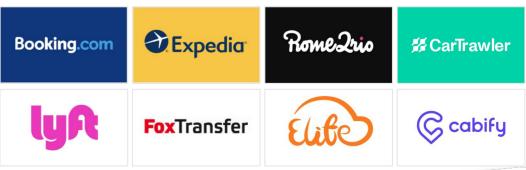


In partnership with the world's leading travel brands

- Travel technology company at an early stage in a long-term growth trajectory scaling towards 10M+ trips per year
- Winning market share in a large and growing global market
- Highly-scalable capital-light model with negative working capital
- Positioned to benefit from multiple growth tailwinds including structural changes in travel, a superior product offering, and ongoing international tourism recovery, incl Asia reopening



The world's leading travel brands and ride-service brands use Jayride





# MAJOR MILESTONES BEING DELIVERED

Jayride is achieving major milestones including stand-still EBITDA positive, towards millions of trips booked per year.



10M+ Passenger Trips Booked per year



1M+ Passenger Trips Booked per year 600K+ TRIPS RUN-RATE



\$10 Net Revenue per Passenger Trip

**\$9.20 PER TRIP IN JULY '22** 







### Supporting raised ambitions vs pre-pandemic:

- Jayride trading in its largest ever market
- Highest-ever quote requests
- Highest-ever passenger trips booked
- Highest-ever contribution profits
- Europe market share gains over >490%

Achieving major new milestones beyond recovery – Significantly above pre-pandemic levels.

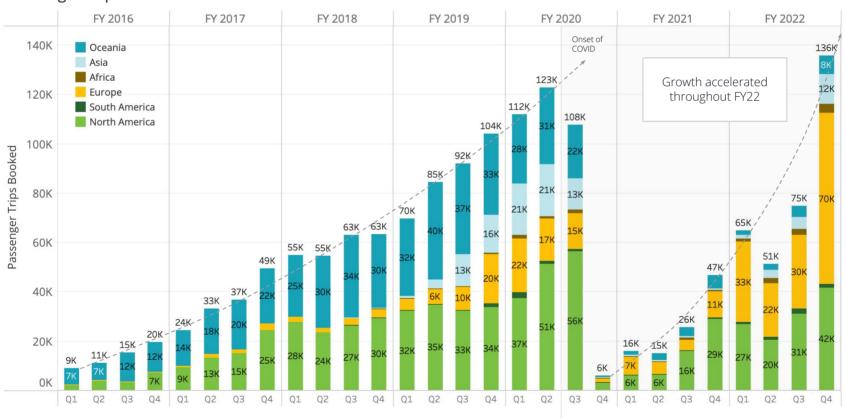
- 1. Contribution profit is net revenue minus all variable costs, including cost of customer acquisition and variable operating costs such as customer support.
- 7 2. Stand-still cash flow and stand-still EBITDA are cash flows and profits after the operating costs of the Company, excluding the cost of long-term growth investments and capex.



# TRIPS GROWTH ACCELERATING

Fastest trips growth rate, above pre-pandemic levels, with growth continuing into FY23.

#### Passenger Trips Booked



- Trips exceed pre-pandemic levels, on largest ever quarterly growth, with growth set to continue,
- Significant gains to market share in Europe, set to gain share in Asia as international tourist arrivals continue to expand,
- International tourist arrival growth remains a significant tailwind, set to benefit Asia and Oceania destinations in FY23,
- Growth continues into FY23 with European summer, and with Asia and Oceania reopenings ahead.



# WINNING MARKET SHARE IN EUROPE AND GLOBALLY

Jayride is outperforming the travel industry recovery, with scope for substantial market share gains.





# 2H FY22 PRIORITIES DELIVERED

Expanded traveller offer of premium vehicle types and service classes launches through Booking.com, CarTrawler, and other global travel brands.

Traveller retention	"Improve the traveller experience"	Complete	Ongoing  Status
Enhance traveller membership platform to	increase awareness and repeat purchase for travellers and travel agents		
Improve refund rates with traveller rebooki	ng features and enhanced customer service		
Traveller conversion	"Enhance our offer for travellers"		
Enhance traveller user experience, brandin	g and messaging		
Enhance transport supplier contracting eng	gine to further enhance our traveller offer		
Expand business and luxury supplier offers	globally across all channels		
Traveller acquisition	"Win market share in the Northern Hemisphere"		
Roll-out expanded traveller offer to travel b	rand partners including Booking.com		
Launch new travel brand partners including	g CarTrawler		
Enhance SEO for Northern Hemisphere des	stination markets		





# FY22 PERFORMANCE DASHBOARD

Operating leverage grows. Trips, revenues per trip, and profit margins expand, while all non-variable operating costs remain stable.



FY 21 Q2 FY 21 Q3 FY 21 Q4 FY 22 Q1 FY 22 Q2 FY 22 Q3 FY 22 Q4







**Stand-Still EBITDA:** (Passenger Trips Booked x Net Revenue per Trip x Contribution Margin) – Operating and Corporate Costs + Grants.

Achieved positive Stand-Still EBITDA in June and July 2022

# FY22 INCOME STATEMENT

Improving profitability supports investments for future growth and scale.

Income	Statemer	nt Summ	ary		
	2H FY22 AUD(000's)	1H FY22 AUD(000's)	2H FY21 AUD(000's)	Movement HoH %	Movement PCP %
Net revenue from Passenger Trips Booked	1,676	883	544	+90%	+208%
Marketing and variable costs	(806)	(529)	(312)		
Contribution	870	354	232	+146%	+275%
Other Income and Grants	264	362	223		
Non variable operating and corporate costs	(1,266)	(1,324)	(1,077)		
Stand Still EBITDA	(132)	(608)	(622)	+78%	+79%
Other Costs					
Growth costs	(1,500)	(889)	(825)		
Share-based payments	(241)	(267)	(216)		
Total other costs	(1,741)	(1,156)	(1,041)	-51%	-67%
EBITDA	(1,873)	(1,764)	(1,663)	-6%	-13%
Depreciation and amortisation (excl. leases)	(635)	(579)	(509)		
Financing and other costs	(43)	(205)	(168)		
Net profit before income tax	(2,551)	(2,548)	(2,340)	-0%	-9%
Net profit after tax	(2,551)	(2,548)	(2,340)	-0%	-9%
Contribution Margin on Net Revenue from Passenger Trips (1)	52%	40%	43%	30%	21%
Stand Still EBITDA Margin on Total Revenue (2)	-7%	-49%	-81%	86%	91%



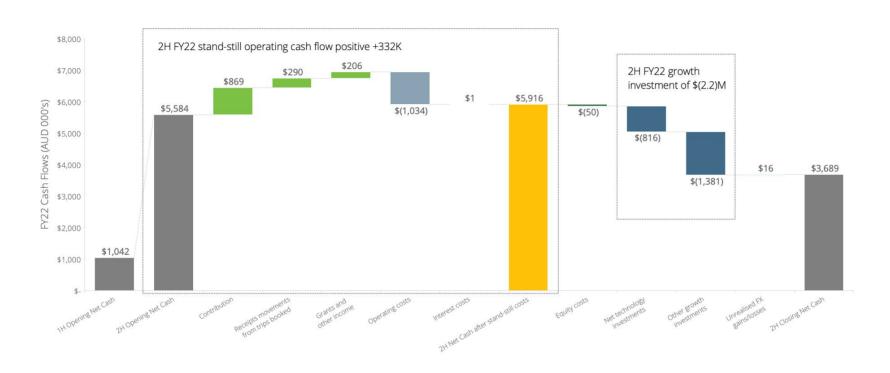
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<sup>13 2.</sup> Stand-still cash flow and stand-still EBITDA are cash flows and profits after the operating costs of the Company, excluding the cost of long-term growth investments and capex.

## FY22 CASH FLOW WATERFALL

Jayride was \$332K cash flow positive after stand-still operating costs in 2H FY22, and invested \$2.23M into future growth.



### Stand-still cash flow positive +\$332K

### Receipts

- o Record Contribution of \$869K
- Negative working capital increases cash float by \$290K
- o Grants and stimulus continue to be received for \$206K

### Operational costs

Operating leverage improves, costs reduce to \$1.03M

#### Growth investments of \$(2.23)M

#### Growth investments

- o Investment to improve operations from Q1
- Expanded traveller offer globally across all channels including Booking.com, CarTrawler, and others
- Website enhancements increase conversion rates
- o Platform enhancements to increase efficiency
- Enhanced SEO for Northern Hemisphere markets





## **JAYRIDE'S VISION**

Door-to-door rides to suit every traveller's needs in every country, from anywhere to anywhere.



# **DELIVERING** THE VISION

Building the world-leader in rides for travellers, through two growth horizons.

### *Delivering the vision:*

Door-to-door rides to suit every traveller's needs in every country, from anywhere to anywhere.

- Full multi-lingual
- Global source markets
- Anywhere to anywhere
- 🔼 In-destination book/hail

## **Europe localisation**

- Asia reopening
- Non-airport destinations
- Last-minute bookings
- Extras and ancillaries

### Growth horizon 2

- 10M+ trips/year @ \$10+/trip
- \$100M+ net revenue
- 50%+ contribution profit margin
- Overall C/F +ve & EBITDA +ve

### **Today**

- 600K trips/year run-rate @ \$9.20/trip
- 50%+ contribution profit margin
- Stand-still C/F +ve & EBITDA +ve
- Pre-booked only
- Airports only
- English only

### **Growth horizon 1**

- 1M+ trips/year @ \$10+/trip
- \$10M+ net revenue
- 50%+ contribution profit margin
- Overall C/F +ve & EBITDA +ve



# STRATEGY TO WIN MARKET SHARE

Building the world-leader in rides for travellers, a once-in-a-generation opportunity.

### Market landscape

- ✓ New travel brands are seeking transfers. The world's leading OTAs use Jayride.
- ✓ Traveller behaviours have changed and travellers demand door-to-door service.
- ✓ Travel revenues have changed and OTAs demand ancillary offers.
- ✓ Jayride has an enhanced competitive position as the leading, trusted, counterparty to the industry.



Immediate opportunities to win market share and capture recovery. Opportunities to retain business with unrivaled traveller experience led by enhanced technology.

## Jayride strategy

- ✓ Win market share in new markets (i.e. Europe, Asia) Retain repeat customers through unrivaled service.
- Create new paths to market by winning new travel brands. Target brands that are new to airport transfer offers, and also those with a current alternative.
- ✓ Set the bar for the "traveller offer" so high that it is unrivaled more choices, more destinations, better prices, enhanced technologies, higher service levels, fuller and more flexible refund policies.

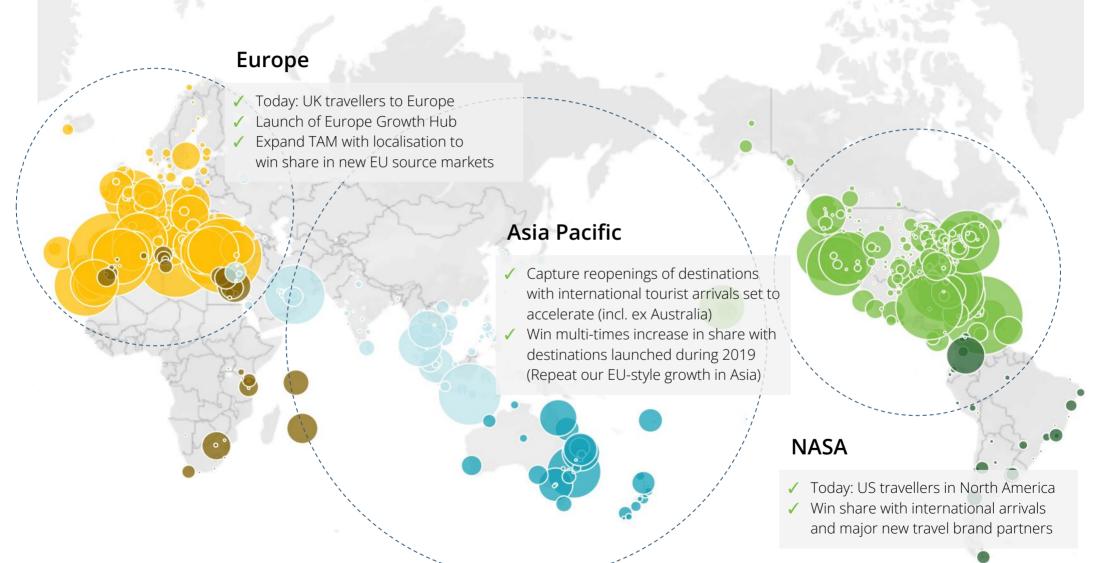


Execution focuses on low-cost acquisition, high conversion offers, traveller retention systems, plus self-service and automation for excellent experience at high margins.



# **EXPANDING WITH GLOBAL OPPORTUNITY**

Successfully winning market share in large global markets - Europe, US and capture reopenings of Asian destinations.

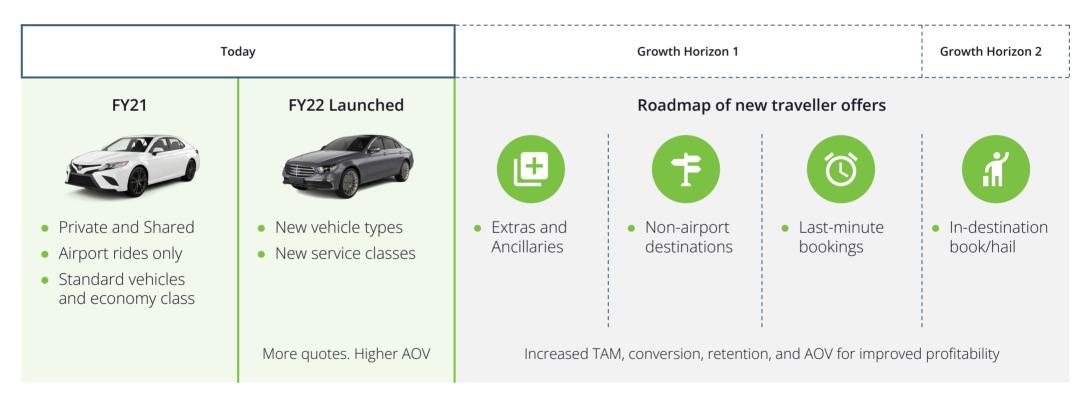




# **EXPANDING WITH NEW** TRAVELLER OFFERS

Successfully expanding our traveller offer with new vehicles, service classes, and more. Opportunities to continue to expand.

Jayride is launching new product offers for an expanded market opportunity



Expanded offers are increasing quote volume, quote conversion rate, and customer service levels.



# EXPANDED OFFER WINS MARKET SHARE

Expanded traveller offer – new vehicle types and service classes give travellers confidence with a trusted door-to-door experience.

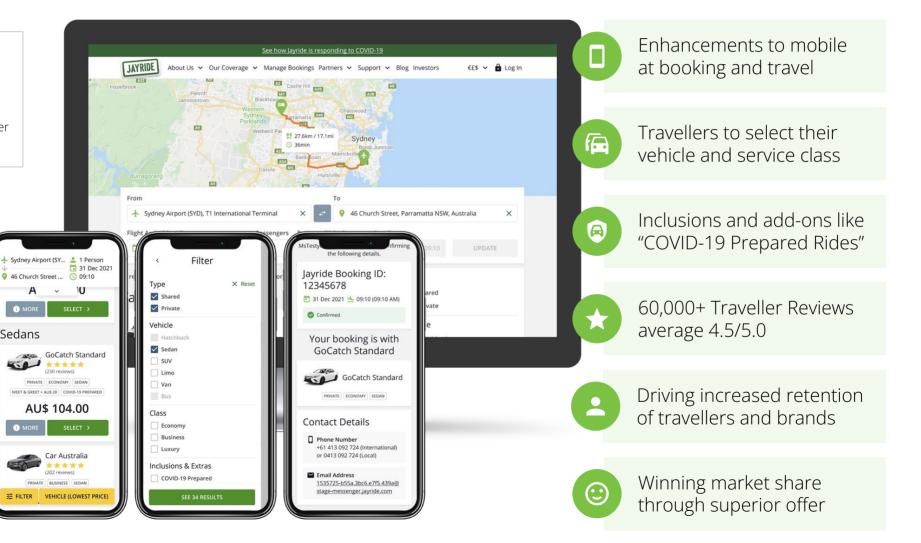
## Vehicle types and service classes

Live on all B2C and B2B channels since Q4.

Further expanded traveller offerings ahead.

♣ Sydney Airport (SYD), T1 Int X

9 46 Church Street, Parramat X

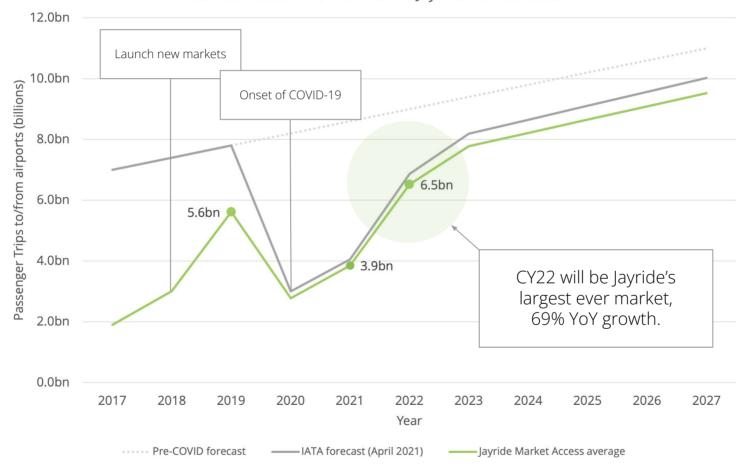




# EXPANDED MARKET TO RECORD MARKET SIZE

This year will be Jayride's largest ever market. Est. total market size (TAM) of 6.5bn trips to-and-from airports that Jayride serves.

#### Total Addressable Market Size and Javride Market Access



An expanded market opportunity supports raised ambitions.



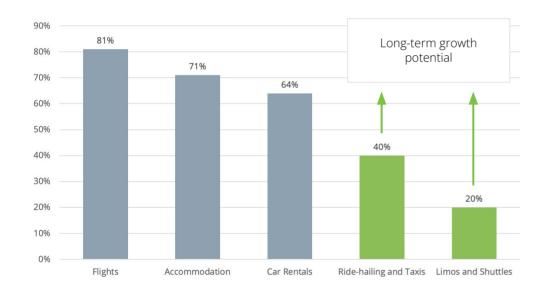


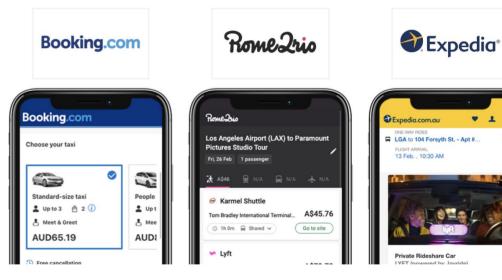
# A STRUCTURAL TREND TO **BOOKING RIDES ONLINE**

Travel brands are adopting pre-booked rides at accelerating rates.

Online penetration of rides is at an early stage compared to other travel verticals<sup>1</sup>.

Increased take-up from large travel brands using Jayride to book rides online.



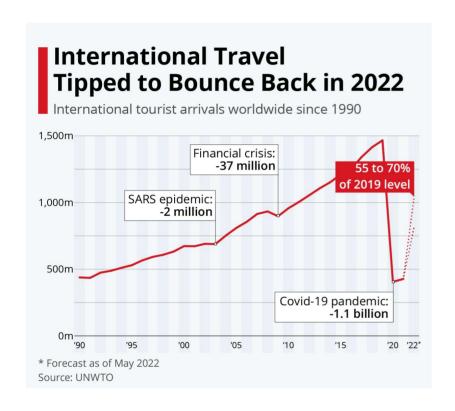


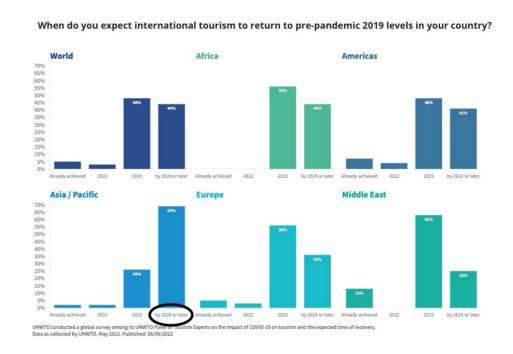
Jayride quote requests from large travel brands are at a multiple of pre-pandemic levels.



# INTERNATIONAL TOURIST RECOVERY ACCELERATES

International tourist arrivals recovery trend will accelerate into 2023 and 2024 – significant upside ahead.





- International tourist travel growth to continue at fast rates into 2023 and 2024 (Source: UNWTO),
- Global opportunity to continue to trade the travel recovery, especially in Asia Pacific,
- Significant recovery upside remains (up to 82%), plus structural gains and competitive market share gains.



# 1H FY23 STRATEGIC PRIORITIES AHEAD

Win market share with expanded traveller offer, revenue optimisation, yield generation, offline sales and retention, from our new Europe growth hub.





### Traveller retention

"Improve the traveller experience"

Status

Enhance traveller membership platform to increase awareness and repeat purchase for travellers and travel agents



Improve refund rates with traveller rebooking features and enhanced customer service



### Traveller conversion and revenue optimisation

"Enhance our offer for travellers"

Enhance traveller user experience, branding and messaging



Expand supply strategy for enhanced prices, new destinations, and quality of service



Launch new revenue optimisation and yield generation strategies



## Traveller acquisition

"Win market share in northern hemisphere summer and Asia reopening"

Expand organic, paid search, and growth marketing channels, including to expand Europe Growth Hub capabilities



Expand travel agents business to leverage new membership platform, new vehicle types and service classes



Launch new offline sales and retention strategies





# SUMMARY OUTLOOK

### Strong start to FY23 - July 2022 update:

- \$451K net revenue (+159% growth vs PCP)
- 49K trips booked at \$9.20 net revenue per trip
- \$231K contribution profit (51% contribution margin)
- Stand-still EBITDA positive for second ever month

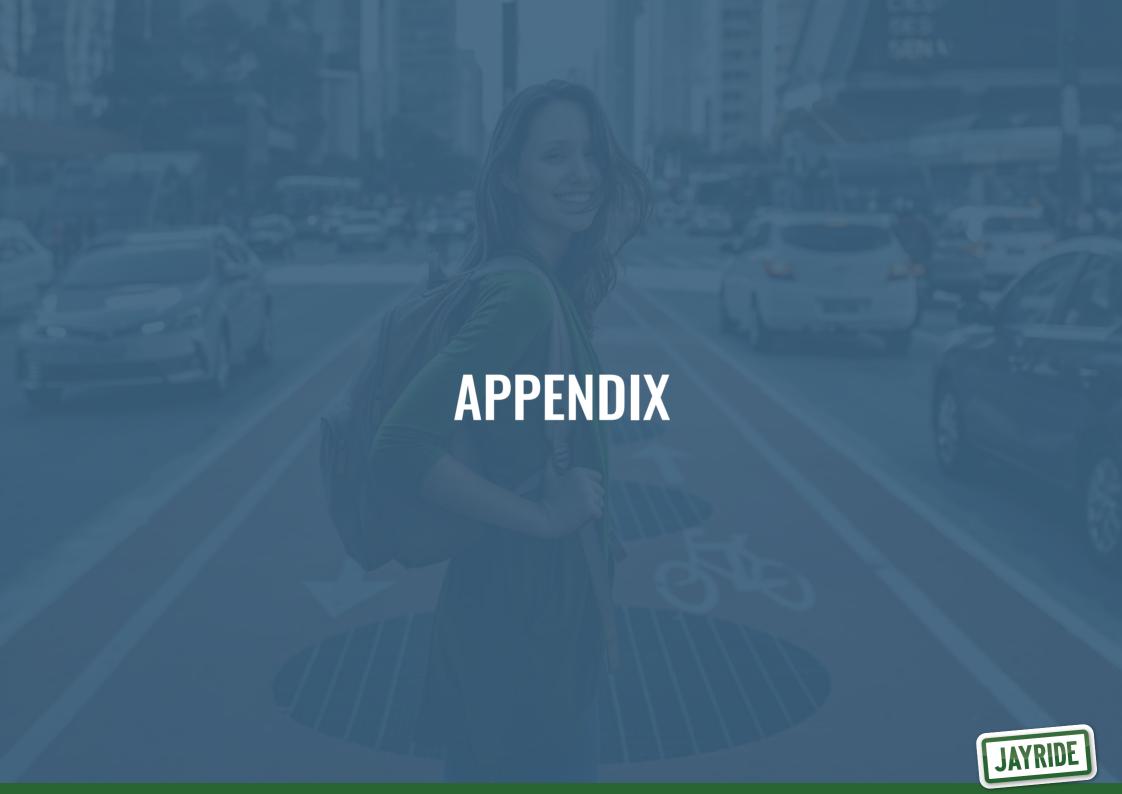
### **Result Summary**

- We are a **fundamentally improved and more profitable** business compared to pre-pandemic.
- **Record results in FY22**: Highest contribution profit in Company history with growth of +353% vs PCP. Highest passenger trips growth with +216% vs PCP.
- **Delivered on major milestones** as we build for scale and improved profitability: **Cash-flow positive after stand-still operating costs for first time** in Q4 FY22 (+\$691K improvement vs Q3).
- Jayride is **outperforming** the broader travel recovery by **winning market share**, with scope for further significant market share gains.
- Fast market share gains in European destinations and positioned for market share gains in Asian destination markets as they reopen.

### Positive Outlook

- Continued execution of growth strategy to capture once-in-a-generation opportunity to become the world leader in rides for travellers.
- Raised ambitions: Market size growth, competitive strength and record margins enable disciplined reinvestment, and scope for significant increases in market share, scale and profitability.
- Focused on delivering on next major milestones:
   1M+ trips, then onwards to 10M+ trips.
- **Strong start to FY23** with growth continuing in Q1 and set to continue for CY23 and CY24 ahead.
- Momentum supports continued disciplined growth investments including selective acquisitions to complement strong organic growth.
- Positioned to be a much larger and more profitable company.





## LONG-TERM STRATEGIC PRIORITIES DELIVERED

Delivering on key milestones in long-term strategy to build the world's leading marketplace for traveller rides.

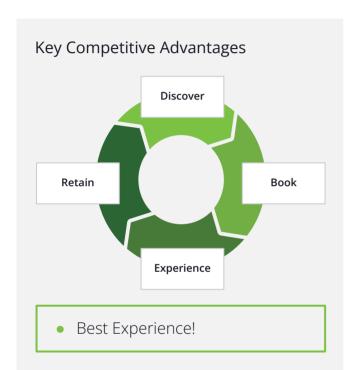
Previous Milestones Complete \times Latest Milestones Complete \( \) | Jayride Vision



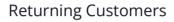


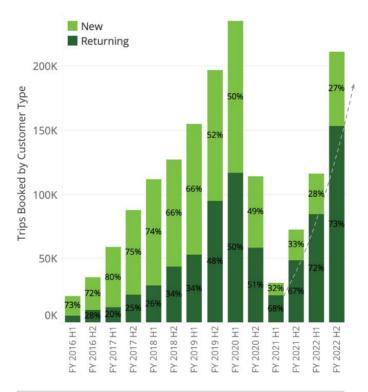
# REPEAT PURCHASE CONTINUES TO GROW

Repeat purchase at record levels and defensible with high service, refund policies, track record and more.



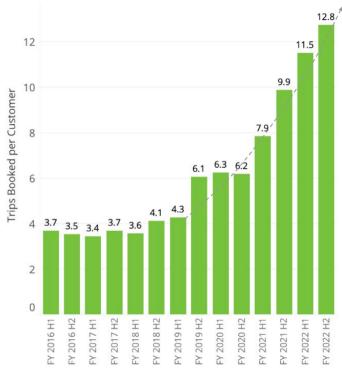
- Best Customer Service
- Best Refund Policy
- Best Track Record through COVID
- Expanded Traveller Offer
- Most Destinations
- Most Choice





Returning Customers continues to increase

Trips Booked per Customer



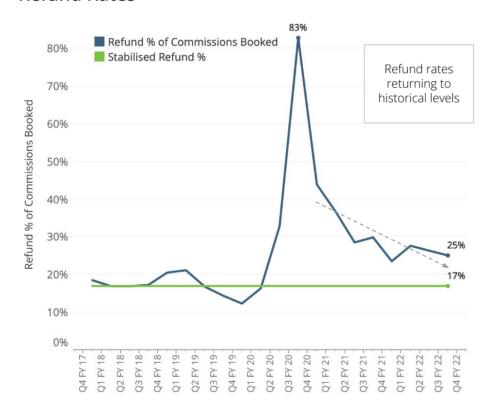
Trips Booked per Customer continues to increase



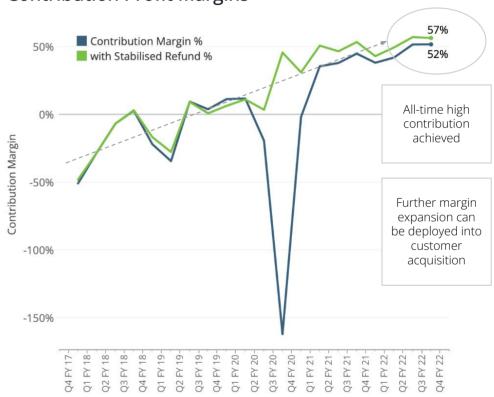
# MARGIN EXPANSION **ACHIEVED PEAK LEVEL**

Contribution profit margin successfully reaches peak levels. Further margin expansion will be deployed to increase customer acquisition.

#### **Refund Rates**







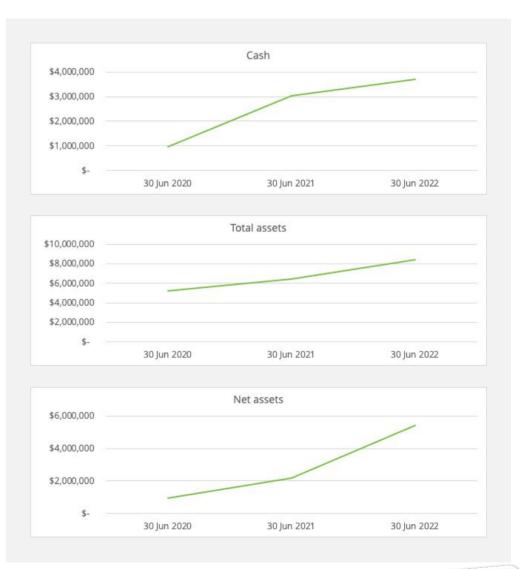
Contribution profit margin at all-time-high as refund rates continue towards historical levels



# FY22 BALANCE SHEET

Jayride is resourced to capitalise on the significant market opportunity with investments in growth and scale.

Baland	ce Sheet Summary	/	
	30-Jun-2022 AU\$(000's)	30-Jun-2021 AU\$(000's)	30-Jun-202 AU\$(000's
Current assets			
Cash and cash equivalents	3,689	3,042	96
Trade and other receivables	1,831	982	1,46
Deposits	113		
Prepayments and other assets	132	190	6
Total current assets	5,765	4,214	2,50
Non-current assets			
Jayride website and technologies	2,800	2,180	2,34
Other non current assets	58	41	40
Total non-current assets	2,858	2,221	2,74
Total assets	8,623	6,435	5,25
Current liabilities			
Trade and other payables	1,748	1,714	1,64
Borrowings	0	1,889	11
Future transport supplier payments	1,007	341	18
Other current liabilities	405	252	61
Total current liabilities	3,160	4,197	2,55
Non-current liabilities			
Borrowings	0	0	1,74
Other non-current liabilities	68	41	2
Total non-current liabilities	68	41	1,76
Total liabilities	3,228	4,238	4,32
Net asset position	5,395	2,197	92





# JAYRIDE MARKET CAPITALISATION

#### Shares and Options as issued at 30/06/2022

Shares on issue	(#)	
Ordinary shares not escrowed	175,861,841	*1
Ordinary shares - held in Employees' Trust	522,418	
Total Shares on Issue	176,384,259	-
Share Options on Issue	(#)	
Warrants	0	*2
Options issued under employee share scheme - Directors	1,525,000	*3
Options issued under employee share scheme - MD, KMP and Team Members	6,038,226	*3
Total Options on Issue	7,563,226	•

<sup>\*2</sup> All warrants previously issued have expired, all debt connected to those warranties have been repaid.

Market capitalisation and EV	(AUD\$)
Market capitalisation (at \$0.210 per share)	\$ 37,000,000
Net cash	\$ 3,689,000
Enterprise Value	\$ 33,311,000



<sup>\*3</sup> See the FY2022 Annual Report for details on shares and options held by directors, KMP and high performers.

# INVESTMENT PROPOSITION

Jayride is a growth company with a proven record at building profitable revenue in a huge and growing global market.

### A Global Leader

- Jayride is a global leader in rides for travellers as part of the global online travel industry
- More ride service companies, and more traveller reviews than any other website. NPS of 56
- Travel brands choose Jayride to turn-key a global ride service offer

### B2C and B2B Business

- Building the traveller's trusted transfers brand at Jayride.com
- Mobile website for travellers to book rides around the world
- Delivering a turn-key solution for travel brands to add airport transfers and make every travel experience truly "door-to-door"

### A Key Strategic Asset

- The leading catalog of ride service suppliers for the global travel industry, this asset has strategic value to the world's largest travel brands
- Through building unbeatable dominance in supply, Jayride has built a defensible and strategic travel technology asset

## Clear strategy



Retain travellers with world-leading door-to-door travel experience and service



Convert travellers to book with the best selection that simply works, everywhere



Acquire travellers and share through travel brand partnerships and organic search



As the travel recovery continues, Jayride's existing travellers return in existing destinations



Growth tailwinds

Opportunity to capture market share in a distressed competitive landscape



An accelerating trend to online booking. Travellers can build their confidence online



# ABOUT JAYRIDE GROUP

Jayride.com is the world's leading publicly listed airport transfers marketplace, where travellers compare and book rides around the world. With Jayride.com, travellers can compare and book with 3,700+ ride service companies, servicing 1,600+ airports in 109 countries around the world, including the Americas, Europe, Middle East, Africa, Asia and the Pacific.

The Jayride.com platform aggregates ride service companies and distributes them to travellers at Jayride.com; and via travel brand partners including other technology platforms, travel agencies and wholesalers. These travel brands implement Jayride APIs to sell door-to-door ride services that build traveller confidence and defend their core travel business.

Founded in 2012, Jayride.com is headquartered in Sydney, Australia.

For more information, please visit www.jayride.com

#### Disclaimer

This announcement contains forward–looking statements that involve risks and uncertainties. Indications of, and guidelines or outlook on, future earnings, distributions or financial position or performance and targets, estimates and assumptions in respect of production, prices, operating costs, results, capital expenditures, reserves and resources are also forward–looking statements. These statements are based on an assessment of present economic and operating conditions, and on a number of assumptions and estimates regarding future events and actions that, while considered reasonable as at the date of this announcement and are expected to take place, are inherently subject to significant technical, business, economic, competitive, political and social uncertainties and contingencies. Such forward–looking statements are not guarantees of future performance and involve known and unknown risks, uncertainties, assumptions and other important factors, many of which are beyond the control of the Company, the directors and management. We cannot and do not give any assurance that the results, performance or achievements expressed or implied by the forward–looking statements contained in this announcement will actually occur and readers are cautioned not to place undue reliance on these forward–looking statements are subject to various risk factors that could cause actual events or results to differ materially from the events or results estimated, expressed or anticipated in these statements.





# FOR MORE INFORMATION

corporate@jayride.com